

The United Reformed Church

Code of conduct for working with adults

This code describes the standards of conduct expected of all those of 'adults at risk'). It sets out general principles for good practice but cannot cover every type of accompanying resources.

Training, policies and procedures

- Attend all necessary training which helps to support you in your role
 - Have a good awareness of, and comply with, URC policies, procedures and guidance
- decisions being made, helping them control and choose the help they receive

- Always gain consent before providing help and support. You must respect a person's right to refuse if they can do so but also report any concerns if you feel that someone does not have the capacity to consent
- contacts

Uphold and promote equality, diversity and inclusion

Treat all adults equally and inclusively and do not discriminate on grounds of age, gender

reassignment, ethnicity, race, religion/belief, cultural background, sexual orientation or disability.

- Make efforts to assist and facilitate communication, using whatever method is appropriate to

Effective communication

- Always explain and discuss any help and support you are offering with the person
- Communicate respectfully with people in an open, accurate, effective and straightforward way
- Maintain clear and accurate records of any help and support the church provides.

Respect people's right to confidentiality

- Treat information about people you are working with, and their family or carers where
- Confidentially discuss or disclose information in accordance with legislation and URC policy, and seek

Online engagement

- Ensure you are familiar with your church online safety policy
- work as you would with in-person interaction
- When engaging online with adults at risk, additional care should be taken, for example:
 - Ensure another adult is present, either with you or the other person
 - Use a work or church account rather than a personal one.

Physical contact/touch

- other person
- the worker.

Financial matters

- close to them (unless to do so would cause serious offence, in which case it should be declared to someone at church, eg treasurer or elder)
- Safeguarding Coordinator.

Challenging inappropriate behaviour

- Challenge and report dangerous, abusive, discriminatory or exploitative behaviour
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Adults at risk

Safeguarding adults at risk means protecting an adult's right to live in safety, free from abuse